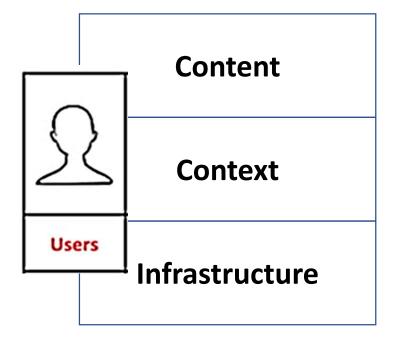
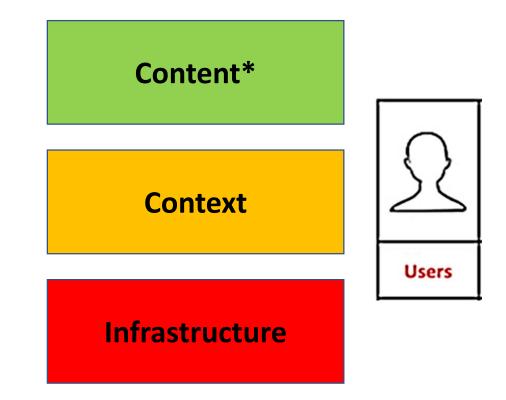
Thinking about an Integration Strategy

Physical



Digital



^{*} Aggregators / Distributors / Both

Content*

FarmBoek Andre

Groenewald

AfriCultuReS Clement

Adjorlolo,

SANSA

Rain4Africa

Sue Walker, ARC-ISCW **Context**

agricultural business chamber the way to prosperity

Ashley Naidoo, ANIMS

Infrastructure

Connected

Faan Basson,

Eilerts Kellen,

farmer

Vodacom

Non-smart

phone

Viamo

alternative

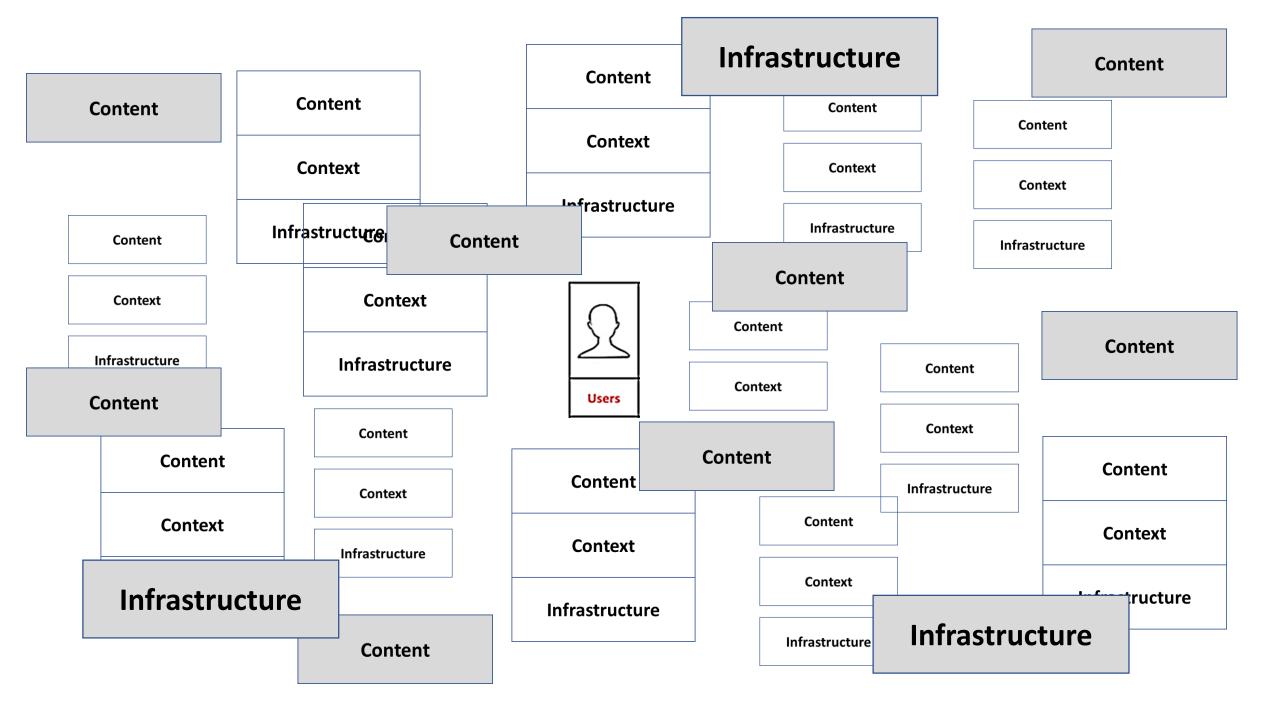
Reddi Tac

Jean Pierre Greeff, Reddi

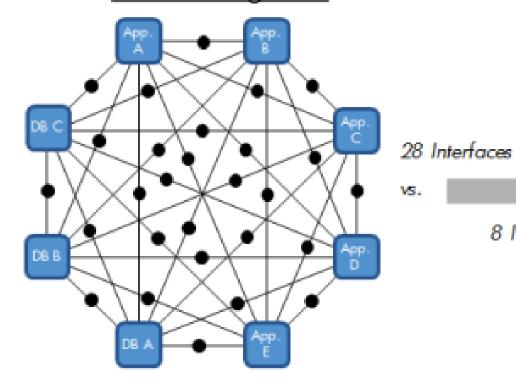
Hydronet

(R4A)

Michelle Harstlief, SAWS

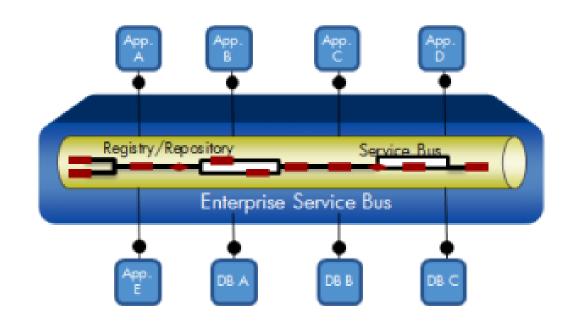


Traditional Point-to-Point <u>Custom Integration</u>



8 Interfaces

Service-Oriented Integration

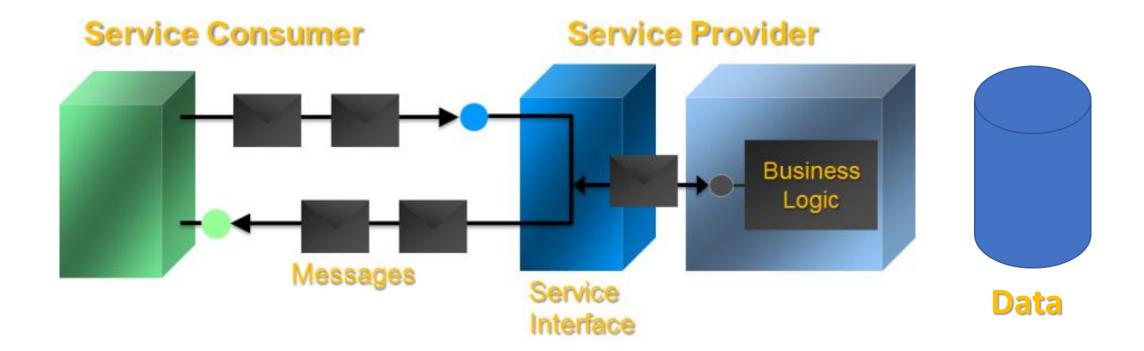


Context

Content

Infrastructure

2		00				
Users	Interfaces	Actions	Data	Controls	Environment	Quality attributes
Users interact with the CRP differently	The CRP connects users, other systems and devices	The CRP provides various role based capabilities	Research and other data are available, used and generated	Enforced constraints on and by the CRP	The CRP is context aware	User experience and other properties



Channels

User Communities

Lead users

Content developers

Quality reviewers

Etc.

Presentation Layer (Portal / User Interface)

User Interface (UI) components

UI process components

Service Layer

Interfaces

Message types

Business workflow

Business components

Business entities

Data Layer

Data access components

Data stores

Data entities

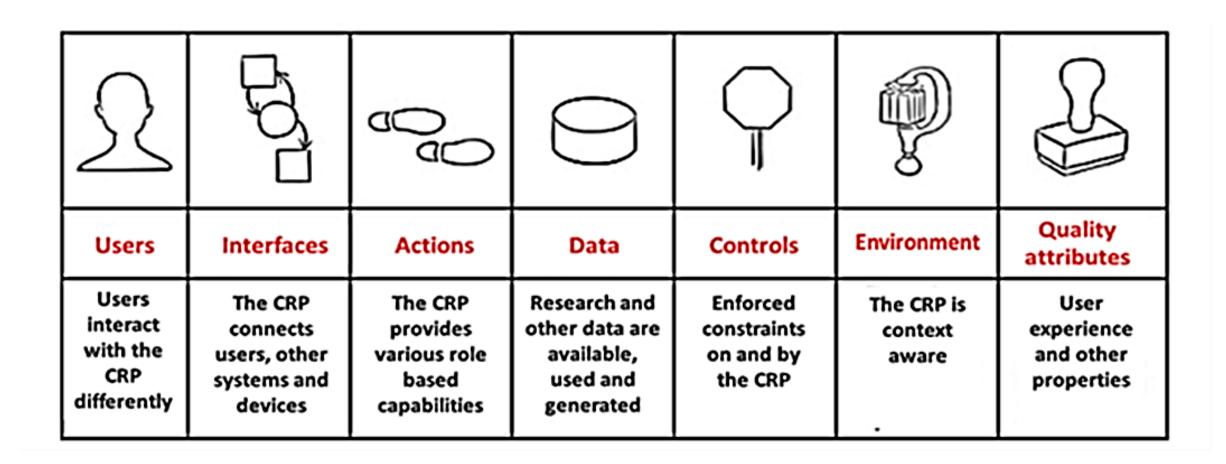
Support Services Layer

Security

Maintenance

Data networks

Etc.



The Business Model Canvas

Designed for: Designed by: Date: Version:

Key Partners	g	Key Activities	Value Proposit	ions 😄	Customer Relationships	Customer Segments
	ł	Key Resources			Channels	†
		-=				
						=
Cost Structure			4	Revenue Strea	ams	Ğ

Professionality Design Framework

Key Partners



 Accountability to all stakeholders including staff

Key Activities



- Reliability
- Dependably
- Accuracy
- Individualised attention
- Time spent
- Business communications

Key Resources

- Personal appearance
- Facilities and equipment
- Environment

Value Proposition



Promote professionalism:

- Truthfulness
- Competencies and abilities
- Assurance

Accommodate:

- Cultures and customs
- Politics or religions
- Race, creed or nationality

Customer Relationships



- Confidence
- Trust
- Ethical conduct
- Respect

Customer Segments



 Service accountability

Loyalty

Customer Satisfaction

Service Quality

Channels



- Responsiveness
- Customer care

Cost Structure

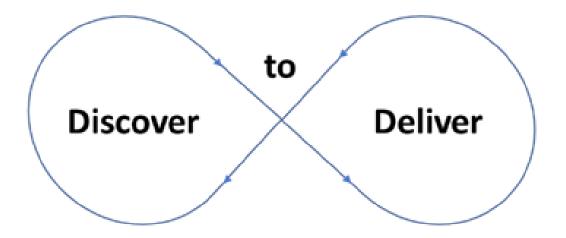


Revenue Streams

Value /







Adapted from:

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