



**EXCHANGE 2015**

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# **Using Hazard Monitoring Data to Develop a Culture of Safety**

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Presenter**

# What is a Culture of Safety?

A commitment by everyone, from the CEO to the cleanup man that safety is an important value for the organization

# Safety – An Overused Word

Of course we are concerned with safety,  
who wouldn't be

# What Do I mean By Safety?

Safety must permeate every aspect of operations from driving vehicles, to maintenance, to work in the office

**It must become part of the culture?**

Something that does not have to be thought about, or for that matter enforced, its just who we are

# The Era of “Big Data”

Everyone by now has heard of the “Internet of Things” (IOT) and “Big Data”

# What does this mean to me?

All around you data is being collected, stored and in most case simply ignored



# There's gold in them piles of data?

If one takes the time and sets up the procedures a lot of useful information about plant operations can be mined from this stored data

# But I don't have the time

It won't take much if you set up some simple templates and have a set time and person to do the review

# Automation System Event Logs

Most factory automation systems maintain an event log that records and significant alarms generated by the automation system

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# Typical Automation Event Log

Date	Time	Event
2/18/2015	10:15:18 AM	BELT CONVEYOR 3 HEAD WEST BEARING SENSOR FAULT
2/18/2015	10:15:18 AM	BELT CONVEYOR 3 HEAD TOP WEST RUB SENSOR FAULT
2/18/2015	10:15:18 AM	BELT CONVEYOR 3 HEAD BOTTOM WEST RUB SENSOR FAULT
2/18/2015	8:22:27 AM	LEG 1 SLOWDOWN TRIPPED
2/18/2015	8:22:23 AM	LEG 1 SLOWDOWN WARNING
2/18/2015	8:22:11 AM	LEG 1 SLOWDOWN TEST PUSHBUTTON PRESSED
2/18/2015	7:47:07 AM	DRAG CONVEYOR 1 POPCOVER ALARM
2/18/2015	7:46:11 AM	LEG 1 HIGH AMPS ALARM
2/18/2015	7:44:35 AM	PIT 1 PERCENT GATE DOES NOT APPEAR TO BE MOVING
2/18/2015	7:44:35 AM	BIN 5 HIGH LEVEL
2/17/2015	2:34:02 PM	DRAG CONVEYOR 4 PLUGGED
2/17/2015	2:27:56 PM	LEG 1 SLOWDOWN WARNING
2/17/2015	2:27:16 PM	LEG 2 HIGH AMP ALARM
2/17/2015	2:26:40 PM	DRAG CONVEYOR 7 SLACK CHAIN
2/17/2015	2:25:10 PM	LEG 1 HIGH AMPS SHUT DOWN CONVEYOR
2/17/2015	2:20:49 PM	SLIDE GATE 2 DOES NOT APPEAR TO BE MOVING
2/17/2015	2:20:49 PM	SLIDE GATE 1 DOES NOT APPEAR TO BE MOVING
2/17/2015	2:20:43 PM	SLIDE GATE 1 DOES NOT APPEAR TO BE MOVING
2/17/2015	2:20:13 PM	LEG 1 DRIVE FAULTED
2/17/2015	2:20:13 PM	DRAG CONVEYOR 3 SLACK CHAIN
2/17/2015	2:20:04 PM	LEG 1 SLOWDOWN WARNING
2/17/2015	2:20:04 PM	LEG 1 SLOWDOWN TRIPPED
2/17/2015	2:19:58 PM	BIN 100 GATE 3 NOT MOVING ALARM
2/17/2015	2:19:58 PM	COMMUNICATION LOST TO RACK 40 IN MCC 4

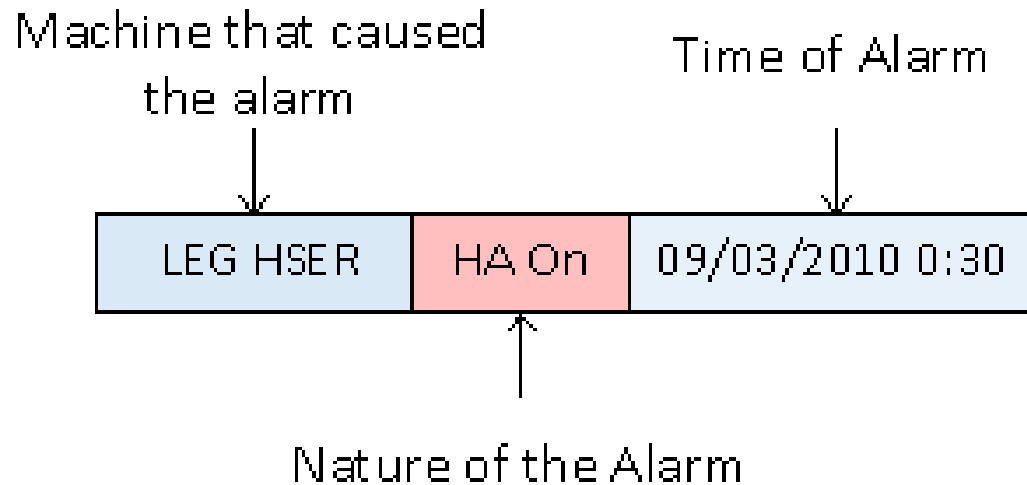
# Hazmon System Event Logs

Most hazards monitoring record any alarm events that occur. These can be printed or saved on a memory card or disk drive

# Typical Hazmon Alarm Log

LEG HSER	HA On	09/03/2010 0:30
LEG HSER	HW On	09/03/2010 0:30
LEG HSER	HA Off	09/03/2010 0:30
LEG HSER	HW Off	09/03/2010 0:30
LEG HNWR	HA On	09/03/2010 0:31
LEG HNWR	HW On	09/03/2010 0:31
LEG TNER	HA On	09/03/2010 0:31
LEG TNER	HW On	09/03/2010 0:31
LEG HNWR	HA Off	09/03/2010 0:31
LEG HNWR	HW Off	09/03/2010 0:31
LEG TNER	HA Off	09/03/2010 0:31
LEG TNER	HW Off	09/03/2010 0:31
LEG HSER	HA On	09/03/2010 0:54
LEG HSER	HW On	09/03/2010 0:54
LEG HSER	HA Off	09/03/2010 0:54
LEG HSER	HW Off	09/03/2010 0:54
LEG TNER	HA On	09/03/2010 0:54
LEG TNER	HW On	09/03/2010 0:54
LEG HNWR	HA On	09/03/2010 0:54
LEG HNWR	HW On	09/03/2010 0:54
LEG TNER	HA Off	09/03/2010 0:54
LEG TNER	HW Off	09/03/2010 0:54
LEG HNWR	HA Off	09/03/2010 0:54
LEG HNWR	HW Off	09/03/2010 0:54
LEG TNER	HA On	09/03/2010 0:58
LEG TNER	HW On	09/03/2010 0:58
LEG HNWR	HA On	09/03/2010 0:58
LEG HNWR	HW On	09/03/2010 0:58
LEG HNWR	HA Off	09/03/2010 0:58
LEG HNWR	HW Off	09/03/2010 0:58
LEG TNER	HA Off	09/03/2010 0:58
LEG TNER	HW Off	09/03/2010 0:58
LEG HSER	HA On	09/03/2010 1:10
LEG HSER	HW On	09/03/2010 1:10
LEG HSER	HA Off	09/03/2010 1:10
LEG HSER	HW Off	09/03/2010 1:10
LEG HSER	HA On	09/03/2010 1:25
LEG HSER	HW On	09/03/2010 1:25
LEG HSER	HA Off	09/03/2010 1:25
LEG HSER	HW Off	09/03/2010 1:25

# What Does it Mean?





# Logs Are Easily Sorted

LEG TNWR	HA On	09/03/2010 4:08
LEG HEB	HA On	09/03/2010 4:08
LEG HEB	HA On	09/03/2010 4:08
LEG TNWR	HA On	09/03/2010 4:08
LEG TNWR	HA On	09/03/2010 4:08
LEG HSER	HA On	09/03/2010 4:29
LEG HSER	HA On	09/03/2010 4:29
LEG HSER	HA On	09/03/2010 4:29
LEG HSER	HA On	09/03/2010 4:29
LEG HSER	HA On	09/03/2010 4:46
LEG HSER	HA On	09/03/2010 4:46
LEG HSER	HA On	09/03/2010 4:46
LEG HSER	HA On	09/03/2010 4:46
LEG HSER	HA On	09/03/2010 4:55
LEG HSER	HA On	09/03/2010 4:55
LEG HSER	HA On	09/03/2010 4:55
LEG HSER	HA On	09/03/2010 4:55
LEG TEB	HA On	09/03/2010 5:58
LEG TEB	HA On	09/03/2010 5:58
LEG HWB	HA On	09/03/2010 5:58
LEG HWB	HA On	09/03/2010 5:58
LEG TEB	HA On	09/03/2010 5:58
LEG TEB	HA On	09/03/2010 5:58
LEG HWB	HA On	09/03/2010 5:58
LEG HWB	HA On	09/03/2010 5:58
LEG HSER	HA On	09/03/2010 6:06
LEG HSER	HA On	09/03/2010 6:06

# Typical Hazmon Data Log

Date	LEG 1 HSER	LEG 1 HSWR	LEG 1 TSER	LEG 1 TSWR	LEG 1 HEB	LEG 1 HWB	LEG 1 TEB	LEG 1 TWB	LEG 1 SPD
03/09/2010 0:00	77	74	78	78	81	75	79	77	390
03/09/2010 0:00	78	75	76	77	82	75	79	78	390
03/09/2010 0:00	77	74	75	77	82	77	79	77	400
03/09/2010 0:00	77	74	77	77	82	77	79	77	392
03/09/2010 0:00	77	74	77	77	81	76	79	78	398
03/09/2010 0:00	78	75	77	76	81	74	79	78	390
03/09/2010 0:01	77	73	76	77	82	76	79	78	392
03/09/2010 0:01	78	76	77	78	82	76	79	77	391
03/09/2010 0:01	77	74	76	77	82	75	79	77	390
03/09/2010 0:01	77	74	75	78	80	76	79	77	394
03/09/2010 0:01	77	74	77	77	81	76	79	77	395
03/09/2010 0:01	78	74	77	79	81	76	79	77	395
03/09/2010 0:02	77	75	77	77	81	76	79	77	394
03/09/2010 0:02	78	74	76	78	82	75	79	77	378
03/09/2010 0:02	77	74	77	77	81	75	79	78	391
03/09/2010 0:02	77	75	77	77	81	76	79	77	394
03/09/2010 0:02	77	74	77	78	81	75	79	78	388
03/09/2010 0:02	78	75	77	77	80	76	79	77	392
03/09/2010 0:03	78	76	76	78	81	74	79	78	382
03/09/2010 0:03	78	75	75	77	81	77	79	78	394
03/09/2010 0:03	77	76	77	77	80	75	79	77	386
03/09/2010 0:03	76	74	75	77	81	76	79	76	402
03/09/2010 0:03	78	74	76	78	82	76	79	78	398
03/09/2010 0:03	78	74	77	78	81	75	79	78	389

# Be Careful How Much You Collect

Collecting data from 100 sensors every minute will accumulate over 3GB of data a year typically

# Using the Data to Improve Culture

- Review data to monitor plant and employee performance
- Compare data from different plants and teams to establish clear operational guidelines
- Don't use the data to punish, use it to educate!

# Share the Results

- Share operational data with your operations teams
- Make them aware of the reviews and stress this is part of your companies safety culture
- No one likes to be watched, so stress the importance of using this information to continually improve plant safety and performance

# There Must be Consequences

- Teams that “just don’t get it” must be fixed or replaced
- There will be cases and infractions that simply lead to dismissal without exception
- As hard as this seems it must be enforced so everyone knows if your violate a basic safety rule and place your co-workers in jeopardy you just don’t work for us

# But .....

- He's my friend
- He's been here ten years
- He's a great leader
- He's posted the highest profit of any manager
- Etc., etc.....

# Was it Worth It?

January 20, 2014

International Nutrition  
Omaha, Nebraska  
2 Dead

“killed a maintenance mechanic and a custodian and sent 10 other people to hospitals with broken bones, burns and damaged organs”



©Story and picture – Omaha Daily Mail



# No It Was Not!

The stark reality is it is much more important for everyone to go home safe than for the deadline to load the train be met

# We Had an Incident

A well planned data collection strategy will be an important tool in determining the cause of an incident

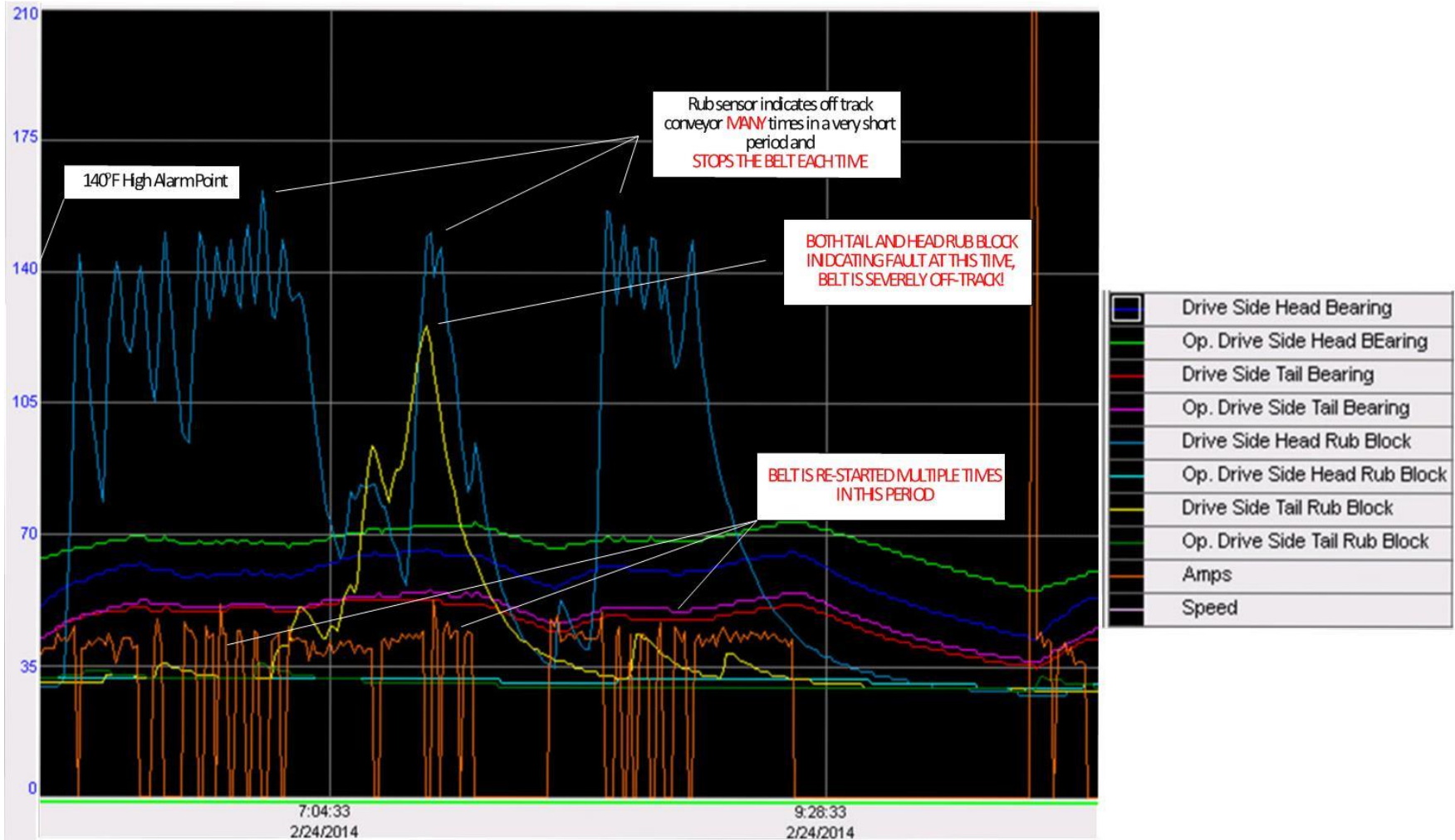
# A Typical Strategy

1. Data from all systems is collected and archived
2. Data is backed up off site in case the local storage equipment is destroyed in the incident
3. A plan is in place to utilize the data in a forensic audit

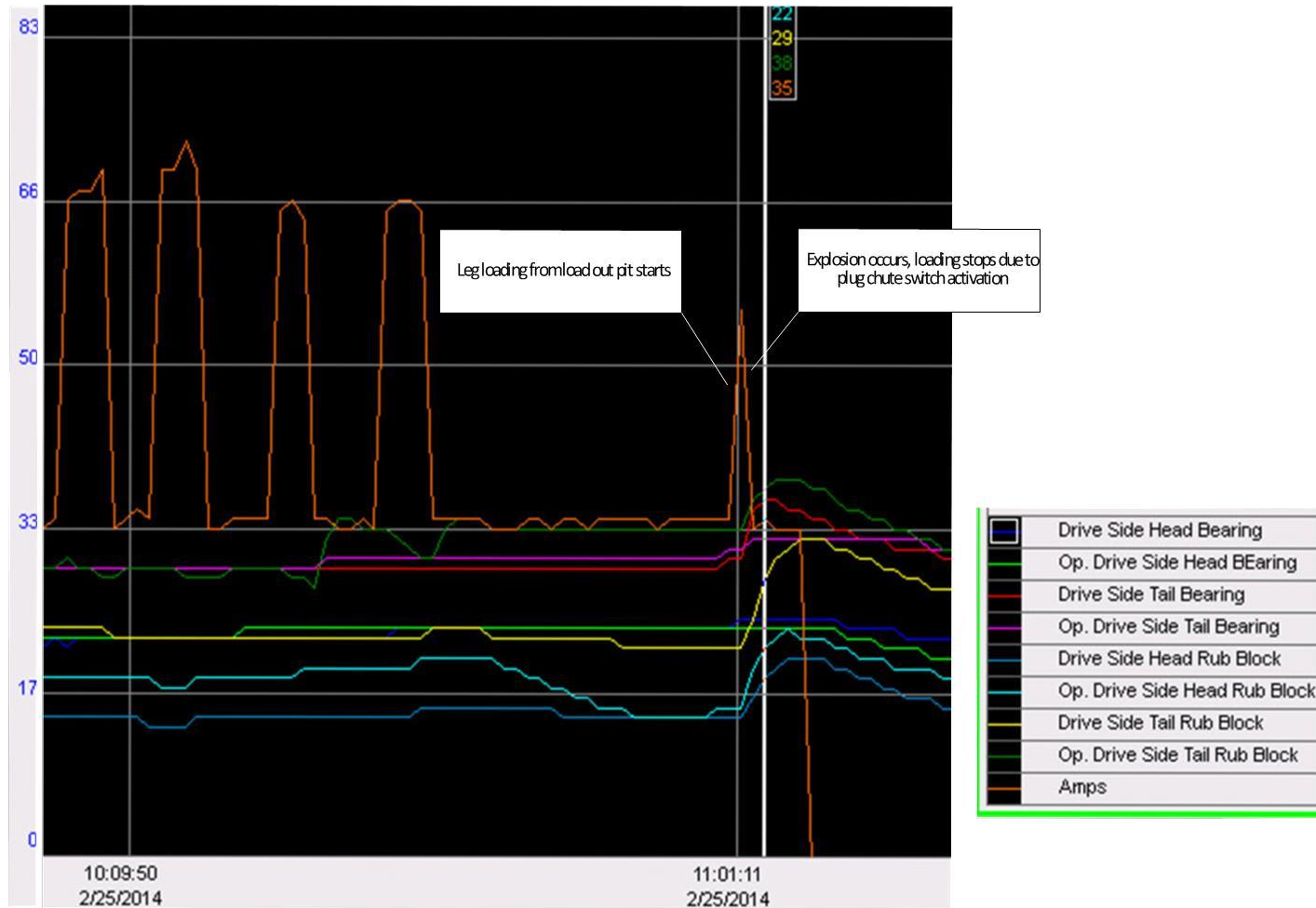
# The Data Tells a Story

The data will provide clues and possibly even a complete chronology of what went wrong with what

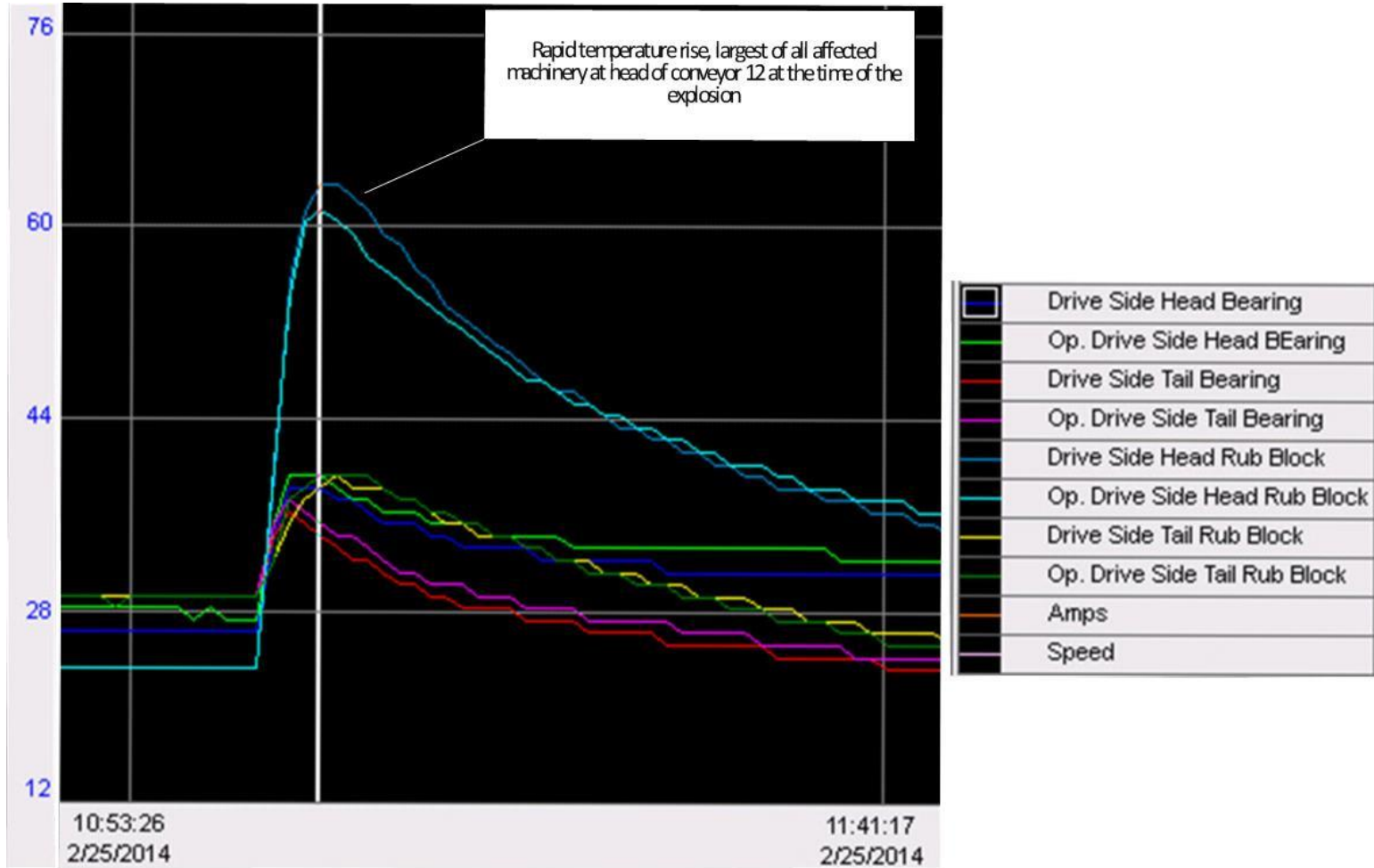
# The Night Before



# The Next Morning



# The Smoking Gun



# The Story Unfolds

- The night before in a hurry to get the train loaded and avoid the penalties the conveyor is pushed past its limits
- The next morning a truck is dumping its load into the leg and the dust cloud makes it way up the spout to the conveyor
- A burning ember ignites the dust cloud forcing hot gas down through the spouting damaging the conveyor and three legs



# How Could A “Culture of Safety” Helped?

- There would have been specific procedures for restarting an off track conveyor
- Those procedures would have included physical inspection with cover off to ensure no hot materials were present
- Strict limits would be in place as to the number of re-starts of the conveyor before a complete inspection was required

# The Bad News

- This incident was 100% preventable
- The operational logs for this facility was full of clues that the plant was being pushed and production being put before safety
- No one was looking at the data

# The Good News

- There was only one minor injury caused by a falling blast cover
- The company used the system data to re-evaluate its operational and safety program
- Provisions are now in place to monitor plant operations and make use of operational data

# Are There Any Legal Issues

I am not a lawyer so I cannot offer  
legal advice

# But Here are Some Possible Issues

If your system can collect data and you have an incident you may be required to produce that data

# Ooops! We Lost It

It may be worse not to have the data if it is demanded, the onus to collect and protect relevant data is on you

# Who Has Access to the Data

- Do you know where the data is stored?
- Is it secured?
- Is it backed up or archived?
- Is someone responsible for the control and management of plant data?

# Who Controls the Data?

- Are there security protocols in place?
- Is the data stored on a safe network?
- Who manages access to the network and the data?
- Do you have a data loss protocol in place?



# Have a Plan

- Don't wait for an event to happen
- Have a fully developed plan in place
- Verify the plan and data collection system on a predefined schedule

# Preventable.ca



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# Questions?

## Thank You

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